## **SM3.4 Complaints & Appeals Form**



## Use this form to

- Submit a formal complaint or if you are requesting to appeal the decision pertaining to your complaint to CPR for Life.
- If you are requesting an appeal, this form must be submitted to the Chief Executive Officer of CPR for Life within 7 working days of you receiving the complaint decision

## **Submitting this request**

Please return the completed form to: <a href="mailto:support@cpr4life.com.au">support@cpr4life.com.au</a>

Personal details						
First name						
Last name						
Date of birth	Day		Month		Year	
Residential address	Street address					
	Suburb/town				Postcode	
Home phone			Work phone			
Mobile			Email			
Details						
Please indicate which of the following applies to you:						
□ Prospective Student		☐ Current Student		☐ Past Student		
☐ Workplace or Employer		☐ Training Partner		☐ Other (please specify)		
Please indicate if you are	lodging a	complaint, appeal or a	n assessment a	appeal:		
□ Complaint	☐ Appeal		☐ Assessme	☐ Assessment Appeal		
Reasons for complaint /	appeal					
Please outline the reasons and supporting information			nuch detail as po	ossible. You may	y attach additional pages	

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For complaints and appeals not related to assessment, please complete the following.
Please make any suggestions you have to resolve this issue.
Are there particular staff members of CPR for Life who may need be involved in the investigation of this complaint or appeal and in what way?
For assessment appeals, please complete the following.
Which unit and/or task is this appeal in relation to?
Declaration
I declare that, to the best of my knowledge, the information on this form is correct and complete.
Signature
Date